

Download Soft Skills Customer Service Training Manual

Looking for a customer service training manual for retail, corporate or other business? View the short video trailer below on my book *Smile: Sell More with Amazing Customer Service*. Winner of 8 awards, get the book Neiman Marcus, BancorpSouth and others use for training. Great customer service is your competitive advantage. It matters! But the magic does not happen without preparation. We are proud to share our best tips presented in our advanced guide to customer service training. *Mastering Soft Skills for Workplace Success 3* About the Cover Artist Brandon Pursley is a senior at Madison County (FL) High School, a member of the Madison County High Customer Service Training Courses and Workshops *The Benefits of Learning How to Give Great Customer Service*. Knowing how to give exceptional customer service is one of the keys to growing and sustaining a business.